

PRIVACY POLICY

Oral Art Denture Clinic and Dental Ceramics is committed to providing quality services to the client, and this policy outlines our ongoing obligations to the client in respect of how Personal Information is managed.

Personal Information

Personal Information we collect includes names, addresses, email addresses, phone numbers, private healthcare information and basic medical information such as medications, allergies and any information which is relevant to the dental prosthetist in order to make an adequate assessment of the necessary treatment. This Personal Information is obtained from the client as the sole provider of such information by completion of a questionnaire.

Disclosure of Personal Information

We collect Personal Information for the sole purpose of providing our services to the client. It remains private and confidential and will under no circumstances be disclosed to a third party unless required or authorised by law to do so.

Security of Personal Information

Personal Information is stored in a manner that reasonably protects it from misuse and loss from unauthorized access, modification or disclosure.

When Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify such personal Information. Most of the Personal Information is or will be stored electronically which will be kept by us for a minimum of seven years.

Access to your Personal Information

A copy of Personal Information held by us may be updated and/or corrected, subject to certain exceptions. Access to your Personal Information may be obtained in writing. In order to protect your Personal Information, we may require identification from you before releasing the requested information.

Maintaining the Quality of your Personal Information

It is an important to us that Personal Information provided is up to date.

Policy Updates

This Policy may change from time to time and is available on our website.